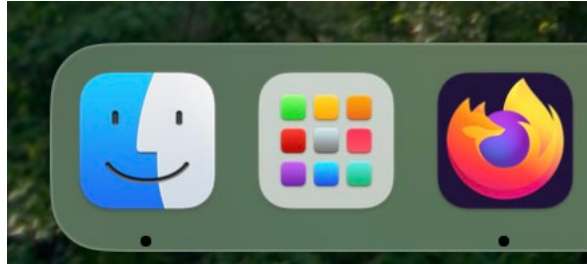


Install Mitel on UMSL UCP Macintosh Computers

The quickest and easiest way to install **Mitel** on your UMSL UCP Mac is to use the UMSL Self Service application.



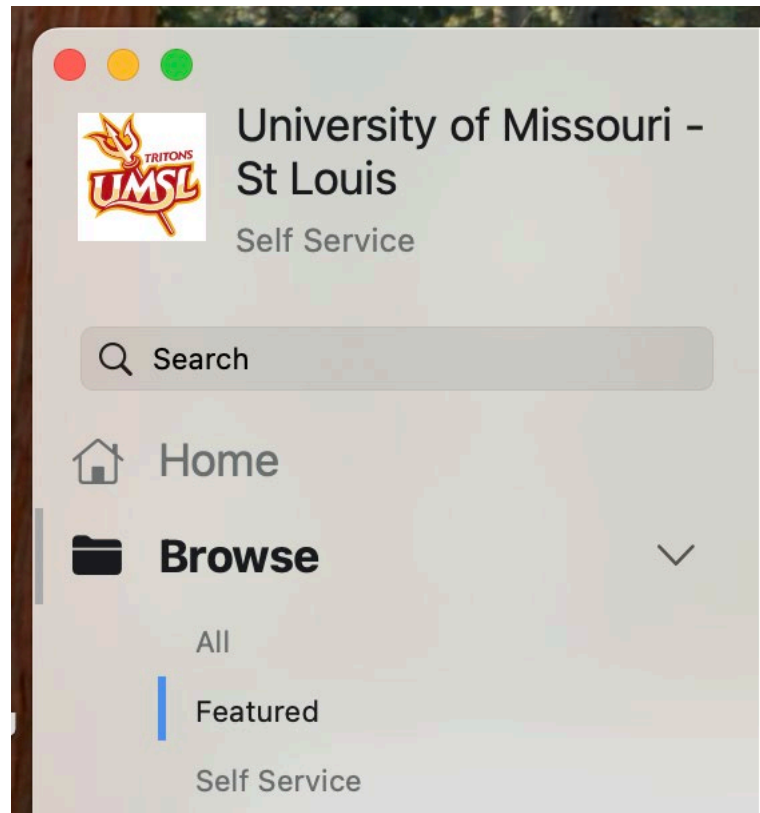
Launchpad (center)

To open **Self Service**, go to your **Applications** folder, or open **Launchpad**.

The Self Service app should open to the **Featured** section. Mitel will be found there.



UMSL Self Service app



The Featured section on the Self Service sidebar



Mitel Connect

Install

Find the Mitel Application and click on **Install**.

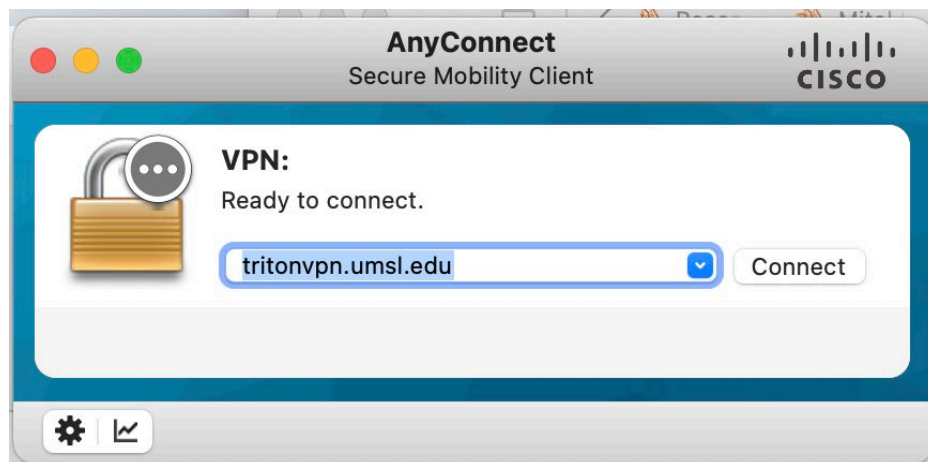
NOTE: If you are not on the UMSL ethernet or the TritonSecure wireless network, you will need to install the **Cisco AnyConnect VPN** client, which can also be found in the Featured section of Self Service.



Cisco Anyconnect VPN

Install

Once the VPN is installed, use the address **tritonvpn.umsl.edu** to connect to the VPN. It will take you to the UM System login page. Use your **sso-id@umsystem.edu** email address and




password to log in.

The first time you run Mitel Connect on your computer, you will need to configure your login.

When you first launch the newly installed Mitel Connect you are greeted with a login screen:

Apple **Mitel Connect** Edit Window Help


Mitel Connect

Email or username

Password

[Show advanced](#) ▾

Remember me

Mitel Connect Edit Window Help

Mitel Connect

Email or username

Email (name@example.com)

Password

Password

Show advanced ^

Use Windows Credentials

Domain

Optional for added security

Server

Remember me

Login

Click on the text Show advanced to reveal the full window:

Username: enter your campus SSO (NOT your email)

Password: enter your SSO password

Do not check the Use Windows Credentials box.

Domain: enter UM-AD

Server: 134.124.136.128

Be certain to check Remember me so the settings are saved.