Welcome to Spring Semester 2022

The UMSL ITS team wishes you a safe and successful semester 2022!

In case you missed it!

Multifactor Authentication for VPN

Multi-Factor Authentication was activated Jan 5th and required when logging into the VPN (virtual private network) client for all UMSL students, faculty, and staff. After logging into the VPN login page, you will also be directed to the multifactor authentication page. Instructions on installing Cisco Connect to a Windows device can be found on the UMSL Networking Webpage.

Faculty/Staff Software Requests

To provide sufficient testing time and quality control, the deadline to submit requests for software in the Labs and Classrooms for the Academic Year 2022-23 is May 1, 2022.

Users may begin the process by submitting a request via the ISS Software Request Cherwell portal page. New software will also require a BPM12004 Approval.

If you have previously requested specialized software in the Classrooms that is no longer needed, please let us know.

Office computer turned off? Not able to remote into your office computer? Do you think it might be turned off? Call the Technical Support Center first!

We can help get your office computer back on!

Office location:
190 Millennium Student Center

Give us a call at 314-516-6034 during the following times:
Monday-Thursday 7:30am-7:00pm CST
Friday 7:30am-5:00pm CST

Phone Support Hours
M-Th 7:30A-7:00P
Friday 7:30A-5:00P
Sunday 12:00P-8:00P

For more information, please visit:
https://www.umsl.edu/technology/iss/Software/index.html or email ic@umsl.edu.

Remote Work FAQ Page
Spring 2022 Campus Computer Lab Hours

TJ Research Commons
M-Th 7:30A-10P  
Friday 7:30A-4:30P  
Sat 8:00A-3:30P  
Sunday 12:00P-7:30P

SSB 103
M-Th 8:00A-9:00P  
Friday 8:00A-5:00P  
Closed-Weekends

SSB 452
M-Th 9:00A-9:00P  
Friday 9:00A-2:00P  
Sat-Closed  
Sunday 1:00P-6:00P

Benton Hall 232
M-Th 8:00A-5:00P  
CLOSED Friday/Sat/Sunday

E. Desmond Lee T.L.C.
Monday- Thurs 9:00A-8:30P  
Friday 9:00A-3:00P  
Weekends-TBA

SSB 222
Hours TBA

Did you know that faculty/staff and students can upload your photo for printing on your TritonCard?
Visit www.umsl.edu/tritoncard for uploading information and schedule an appointment for pickup.

Off campus and need to print? Use PrintHub today!

PrintHub Printing Locations:
- SSB 103 Hallway
- SLB 219
- Clark 316
- MSC 170 (hallway)
- MSC 2nd Floor next to Information Desk (219)
- MSC 3rd Floor main corridor besides SGA Chamber (319)