

ITS Update

Summer 2021

Introducing: The UMSL Computer Program (UCP)!



The UMSL Computer Program (UCP) provides UMSL faculty and staff a computer package that will provide workplace flexibility and mobility by having access to the same tools to meet their business needs on or off-campus. At the same time, the program eliminates the need for users to have multiple computing devices. Computers and associated peripherals will be replaced on an as-needed basis or when they have reached "end of life" as determined by Information Technology Services.

With the new technology package, a Windows-based laptop is the standard computer provided to users allowing workplace flexibility and mobility. Users will have the option to obtain one external monitor, docking station allowing for external monitor support, wireless keyboard/mouse, and carrying case.

UMSL Computer Program Benefits:

- Supports flexibility and mobility
- Mirrored technology user experience
- Ability to streamline support & improved service time
- Improved delivery times for new hires and computer replacements

For more information and FAQs, please visit [UMSL UCP Webpage](#)

Important Technology Policy Updates

Policy links can be found at the following sites: [Email Management Policy](#) and [Electronic Mail Use and Management](#).

All accounts (faculty, staff, student, resource accounts) that have not been accessed within the last 6 months will be locked and the email deleted 45 days later. Also, email Quotas will be strictly enforced and not extended unless it is for legal reasons.

Important highlights include:

- **Using the same password you use for your University account for other accounts is prohibited.**
- **Setting up the auto-forwarding of your University email address to a non-University email address is prohibited.**
- **Email saved in your “Inbox”, “Sent Items” and “Deleted Items” will automatically be deleted when they reach a certain age. (DATE TBD).**
- **Email accounts will be locked and deleted when faculty, staff and students leave the University.**
- **Email access for retirees (Non-Emeritus) is also changing.** Retirees who retired before May 1, 2021 and maintained their account, may continue to use that account. Retirees who retire after May 1, 2021 may request to keep their email account if it is needed to support their ongoing academic/research endeavors; to facilitate university business continuity; or for volunteer activities in support of their department, school/college, campus or the university in general.
- **Emailing information or files with SSNs, Patient Health Information or Credit Card numbers is strictly prohibited.**

Microsoft 365 Training Opportunities Available!

There are several Microsoft 365 Training opportunities this summer. Recordings will also be available.

Topics Include:

- Open Questions and Answers
- File storage OneDrive & Sharepoint
- Connections between Teams/OneDrive/Sharepoint

Spaces are limited, sign up today at the [Microsoft 365 Training Page!](#)

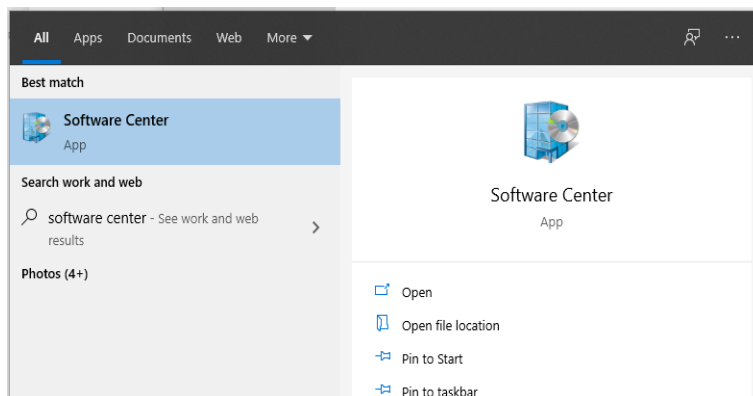
Introducing: Software Center!

This summer, ITS introduced a new, convenient method to upgrade to the latest Microsoft Office suite (Office 365) along with other recommended applications and upgrades called Software Center. **Software Center** is a new self-service software installation program that can be found on the “Start” menu or within the “Microsoft Endpoint Manager” group on Windows workstations on campus or connected to VPN.

Regarding Office 365 installation:

- You are encouraged to upgrade older versions of Office to Office 365.
- It is not necessary to uninstall older versions of Office prior to install.

Visit the [Software Center Webpage](#) for more information.



Department Shared Drives-Near End of Life

Department Shared Drives Near End of Service Life Department shared drives also known as “lettered” drives (“N:”, “M:”, etc) will be nearing the end of service life soon. This means, any data/files stored in your department or group drive will have to be removed from the lettered drive(s). ITS recommends that departments create or deposit data to a new or existing Microsoft Team or Team Channel. Please discuss with members of your team where you would like the data to be stored. ITS is in the process of sending information to primary contacts in your department to assist with this transition.

For more information, please visit the [Department Shared Drive Move Page](#).

Fall 2021 HyFlex Classroom Upgrades Underway!

ITS is working on completing HyFlex Classroom upgrades. HyFlex technology will enable the student experience to be similar whether attending in person or online.

Highlights Include:

- 26 Updated AV Classrooms
- 100 rooms will have interactive (touchscreen monitors)
- 130+ classrooms will have upgraded instructor stations
- Enhanced video capture of instructor & front of room (presets)
- Document camera
- Instructor voice reinforcement
- Wireless screen sharing from own devices (laptops, tablets, cell phones)
- Ceiling microphones to capture student's voices for those attending remotely
- Ability to share and markup remotely using Zoom or Teams using glnk- the interactive program.



Summer 2021 Lab Hours (Until August 22nd)

The schedule is Subject to Change, Based on Usage

All Labs Closed July 4th & 5th

TJ Research Commons

Monday to Thursday 8:00A -8:30P

Friday 8:00A-4:30PM

Saturday- CLOSED

Sunday 1:00PM to 7:30P

E. Desmond Lee T.L.C.

Monday to Thursday 10:00A-3:00P

Friday, Saturday, Sunday-CLOSED

SSB 103, SSB 222, SSB 452 and Benton 232- CLOSED Summer 2021

Technology Support Center Hours

Monday to Thursday 7:30A-7:00P

Friday 7:30A-5:00P

Sunday 12:00P-8:00P

