Flag Management Matrix

Each flag is managed based on its type. Flag managers are assigned based on the nature of the concern, the anticipated intervention, and the communication needs from the institutional perspective. Generated emails from certain flags will outline recommendations to students, but a member of their Success Network will not contact them. Below is a chart providing an overview of the flags and appropriate manager.

Flag	Success Coaches & Retention Coordinators	Generated Email	Office of Academic Integrity	Office of Student Affairs
Academic Misconduct Concern			X	
Assignment Not Submitted	X			
Attendance Concerns	X			
Course Withdraw Recommended	X			
Decrease/LowPerformance	X			
E-Professionalism	X			
Failed Quiz/Exam	X			
In Danger of Failing Course	X			
Low Quiz/Exam	X			
Not Logged in Online	X			
Other	X			
Participation Concerns	X			
Student Conduct Concern				X
Stopped Attendance	X			
Tutoring Recommended		X		
Six Active Flags	X			

Please refer any questions or concerns to
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