



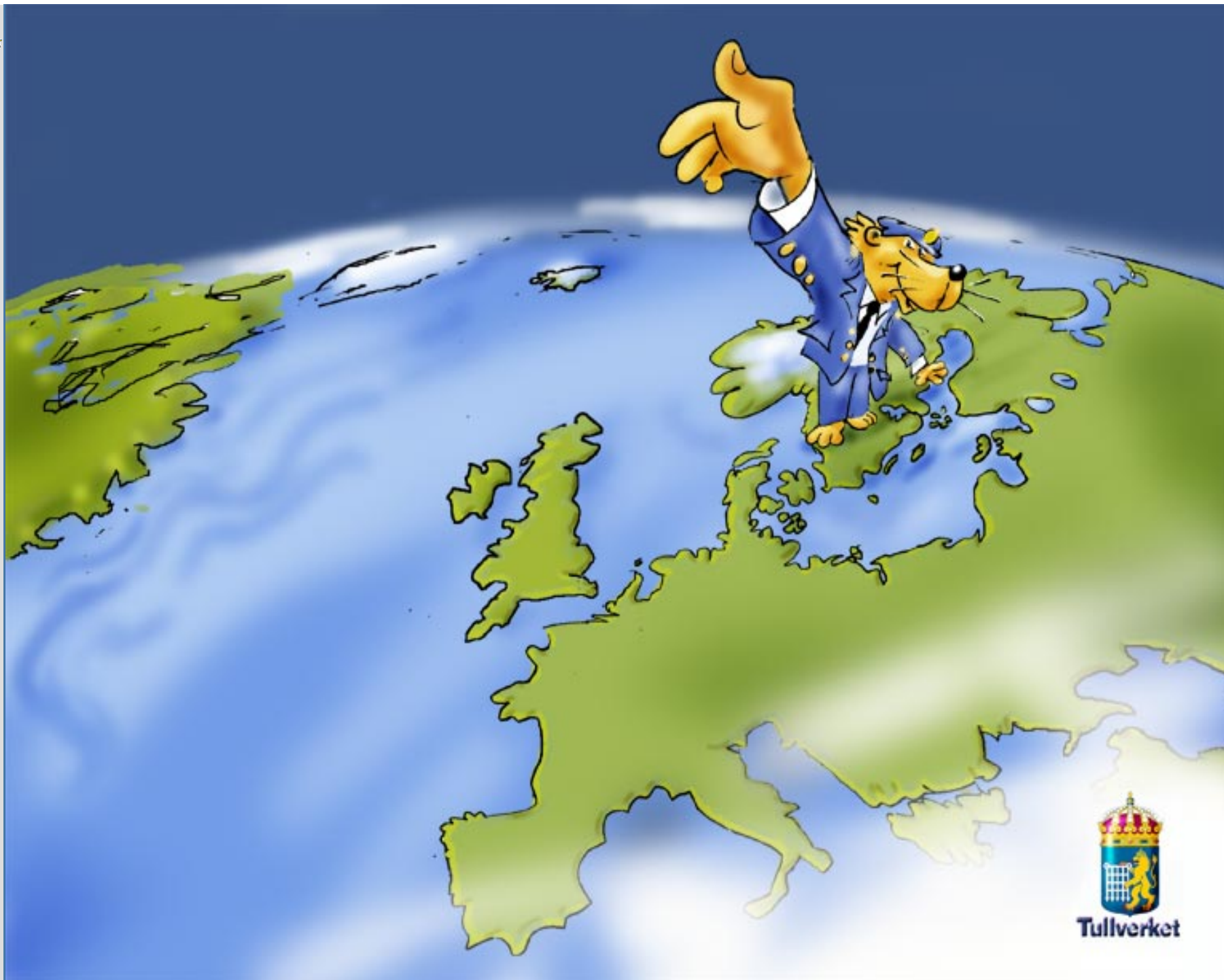
Introduction of Single Window & Practice

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Swedish Customs Future Centre

Swedish Customs



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Swedish Customs



Solution

There is at least one solution...



...to every challenge!!

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Definition

**Customs coordinates all cross-border operations
(Integrated Border Management)**

**Sharing of relevant (electronic)
documentation**



Background

- **Single Window was a consequence of the computerization starting in 1988.**
- **Electronic communication showed great potential if seamless process were to be achieved.**
- **Customer requirements initiated the development of a true Single Window environment.**
- **Added value through governmental integration of eServices.**



Design & development process

- **Enabling Single Window, assessments were made according to:**
 - **Volumes**
 - **Benefits**
 - **Users**
 - **Costs**
- **Dialogue with customers and other public services.**



Technology

- **Swedish Customs Single Window solutions are available using different technologies:**
 - **EDIFACT**
 - **Internet**
 - **Mobile solutions**
- **Single Window solutions are available to customers regardless of technology, investments or other prerequisites.**



Clients

- **Swedish Customs Single Window is used by importers, exporters, brokers and other international trade stakeholders.**
- **Annually 98 % of all Customs declarations are submitted using a Single Window solution.**
- **Automated processes forward necessary data to other concerned authorities.**



National Enablers

Critical to:

- Invite assignors to risk-discussions
- Make the risk-assessments
- Make use of up-dated risk-profiles
- Abandon the paper trail
- Have the power to release goods!!



Results

- **Major benefit: automatic clearance of Customs declarations**
 - For trade: release times 90 seconds
 - For trade: no requirements for supporting documents
 - For trade: one interface regarding all information related to international trade.
 - For Customs: reallocation of resources
 - For Customs: improved collection
- **For all: creation of a level playing field.**



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One telephone number to the
Swedish Customs, 0771-520 520



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Press Release – Seizures in 2006
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Högen closes down on November 30th 2006
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164 e-services - all free of charge
Single Window for 8 Agencies

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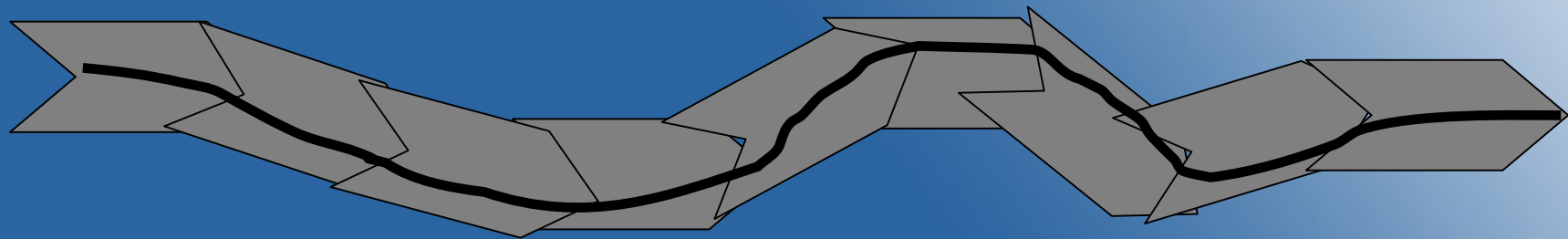


...and non-compatible systems do not do the job !



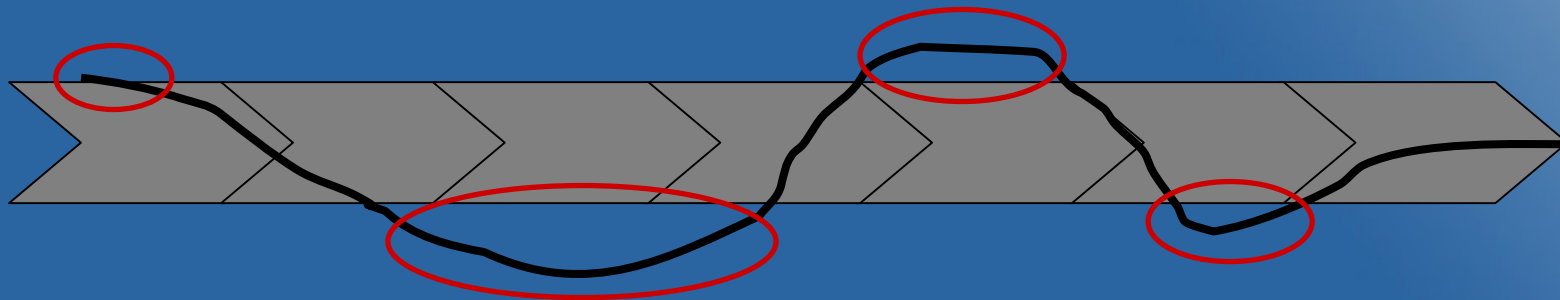


Business Process Reengineering



Paper-based process

Electronic process



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Import of Weapons

Lättläst Other languages



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För företag **Jakt på råbock?**

För privatpersoner **Nu börjar jaktsäsongen, läs mer om införsel av vapen**

För studerande

För press

Om oss

Om webbplatsen

In English

Sök på webbplatsen



Nyhetsarkiv
För privatpersoner



Du som har norsk, dansk eller finsk vapenlicens kan göra din vapendeklaration via Internet. Läs mer under länken här efter.
[Länk till vapendeklaration för norska, danska och finska vapnehavare](#)

För andra personer som ska jaga i Sverige måste vapendeklarationen göras hos tullen vid inresan. Läs mer på länken här efter.
[Länk till andra vapnehavare än norska, danska och finska](#)

- Paperless
- OSS / SW
- Work Climate
- Safety
- Customer Focus
- New process



A facilitated process is easier to control & secure.

A secure process is easier to facilitate.



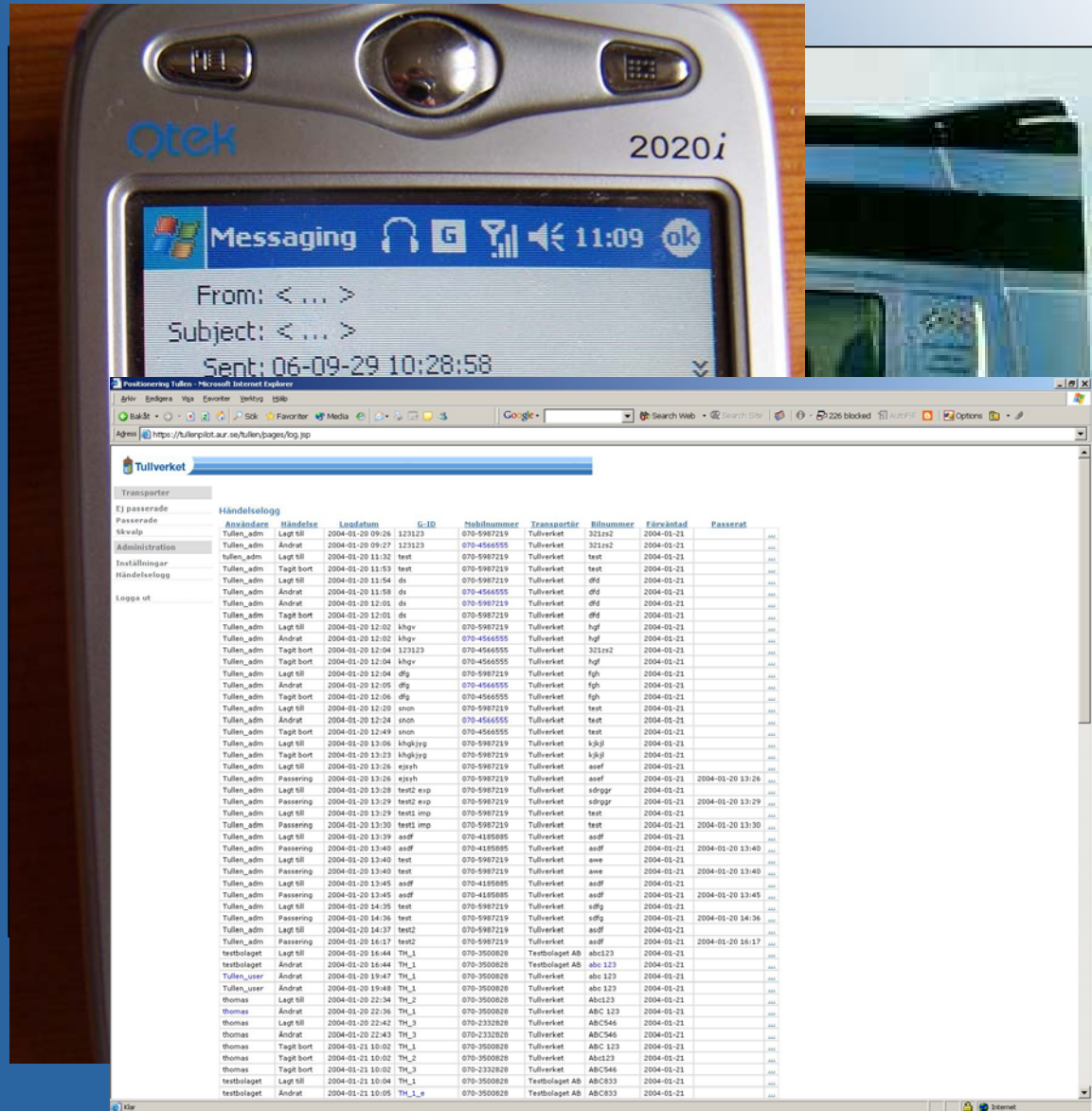


Gateway Sweden –

Customs Declarations via SMS



From One Stop Shop to No Stop Shop Dedicated lane for AEO (8 Agencies)



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Why Gateway Sweden?



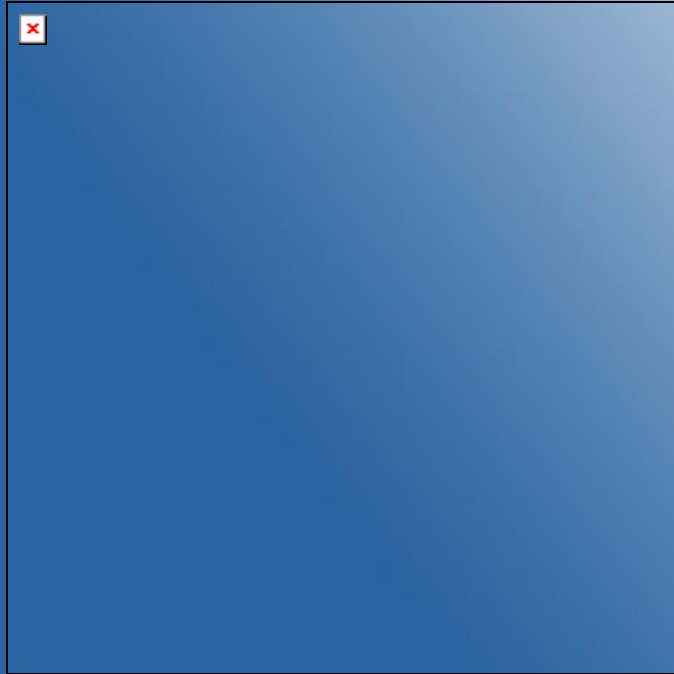
Green Customs

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International enablers

- **WCO Data Model**
- **UNTDDED**
- **UNeDOCS**
- **EU eCustoms initiative**
- **Increased international trade**
- **Increased use of ICT**
- **Reduction of duties**
- **Promotion of compliance**
- **Need for openness and transparency**



Cross Border Reference Data Model

Joint project between WCO and
UNECE

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Future plans

- **Continue efforts of full integration.**
- **Explore new possibilities of data collection.**
- **Careful monitoring of international efforts.**
- **Continuous dialogue with other public services to facilitate submission of data.**
- **Establish Single Window independent of technology.**
- **Establish Single Window for enforcement.**
- **Continue developments regarding track & trace.**



**Thank you for the
attention !**

Swedish Customs