ITS Update

Fall 2020 Recap:

- **June 3**: All users began using @umsystem.edu to log in to Google accounts instead of @umsl.edu. All files from your @umsl.edu account have been shared with your @umsystem.edu account.
- **July 8**: All UMSL Faculty and Staff user accounts began using Microsoft Multi-Factor Authentication (MFA) when logging into Microsoft products, including Outlook, Outlook Web Access, Microsoft Teams, and Office 365.
- **July 15th**: Microsoft Multi Factor Authentication required for logging into UM System Google Accounts. This change provided an additional layer of security by confirming your identity with a Microsoft provided code when logging on to Google.
- **August 12th**: Move of all data and the clean-up of files from the old @umsl.edu Google account to the new @umsystem.edu Google account completed.

IT Security Tips:
- Help report phishing! Open a new email message and address it to abuse@umsl.edu.
- Patch your system and use anti-virus software.

New for Fall 2020:
Technology Support Center

Fall 2020 By Appointment Only
M-Th 7:30A-7:00P
Friday 7:30A-5P

TritonNet Wireless Access

Wireless devices are no longer required to register via Bradford Networks NAC (Network Access Control) to connect to TritonNet. However, **you do need to log into** TritonNet using your SSO id and password before connecting. For more information and instructions, visit: https://www.umsl.edu/technology/networkng/TritonNet%20Wireless/index.html
**UMSL Mobile**  Campus tools at your fingertips. For download information, visit: [https://www.umsl.edu/~umslmobile/](https://www.umsl.edu/~umslmobile/)

**G-Suite for Education**

All UMSL faculty, staff and students will have access to Google Apps for Higher Education (G Suite). [Click here to see the entire list of apps available.](https://www.google.com) G Suite is offered in addition to Microsoft 365 for Education, allowing you to choose the tool that works best for you.

**Microsoft Teams**

Microsoft Teams is part of the Microsoft 365 suite. Using this hub for teamwork, you can invite your coworkers and students to chat, meet, call and collaborate in a single digital place. More information can be found on the [UM System Teams webpage.](https://www.umsl.edu/~umslmobile/)
Did you know that faculty/staff and students can upload your photo for printing on your TritonCard?

Visit [www.umsl.edu/tritoncard](http://www.umsl.edu/tritoncard) for uploading information and schedule an appointment for pickup.

**Triton Print- Mobile Printing**

Print documents to any on campus printer using your TritonCard to release your documents within 48 hours! View flyer to the right or visit [https://www.umsl.edu/tritonprint/mobile/index.html](https://www.umsl.edu/tritonprint/mobile/index.html) for more information and instructions.

**Student Printing Quota**

All students with paid enrollment fees will receive a printing balance of $15 to be used for fall semester 2020.

Balance sets to $0.00 at end of semester. Then, reset at the beginning of each one.

To purchase more printing, visit: [http://www.umsl.edu/tritonprint/studentprint/index.html](http://www.umsl.edu/tritonprint/studentprint/index.html)

**Need help? We’re just a “chat” away!**

Visit [help.umsl.edu](http://help.umsl.edu) and scroll to the bottom right corner to access our chat for solutions to your common IT problems.